

PINSTACK

B O W L  B I T E

Dear Pinstack Family,

Our business is to deliver the best entertainment in a quality environment for our Guests. The safety and cleanliness of our facilities has always been, and will continue to be, a top priority. We want you, our valued Guest, to be assured that we are doing our part to address COVID-19 concerns and are adding preventative measures to our daily protocol.

What are we doing?

- Sanitizing stations are located by the lanes, game room, and restaurant. This policy will remain in place as part of our standard health and safety procedures.
- Virtual Reality games are equipped with disposable protective masks or sanitizing wipes.
- Our Cleaning Crew does a thorough overnight cleaning and Team Members maintain that cleanliness throughout the day.
- Our restrooms are sanitized thoroughly each day and are monitored and maintained on a regular rotation.
- Cleaning rotation frequency has increased during normal business hours for all touchable surfaces.
- Team Members are required to take an additional training course on health & safety procedures.
- Team Members are not allowed to report to work if showing signs of illness.

We also ask our Guests and Team Members to be diligent in following the recommended protocol. Please follow these tips from the Center for Disease Control and Prevention:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using an approved cleaning spray or wipe.
- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol.

Thank you for trusting our Team at PINSTACK. It is times like these that our company's Core Values – Integrity, Respect, Service, Excellence, and Fun - are strengthened. Our Team is committed to offering you a safe and fun environment.

We look forward to your next visit!

*W. Mark Moore
President & CEO
Entertainment Properties Group, Inc.*